

Communication Structure Templates

Headline	
What headline would encourage your audience to open/read your message? Think about your recipient and what's in it for them.	
Introduction	
If your recipient reads nothing else, what do you want to make sure they know? Your objective and action should go here.	
Body	
This is your chance to tell your story and make your case - Outline each of your arguments – best practice usually asks that you keep it to a maximum of three - Use subheadings, numbering and bullet points if appropriate - Ask the audience rhetorical questions that will peak their curiosity	
Conclusion	
What do you want to leave your reader with? - Repeat your objective - Communicate next steps and action items	